

DATA SHEET

NaviSite's SAS 70 Data Centers

Benefits

- Meets and Exceeds Internationally Recognized Auditing Standard
- Strong SLAs
- Physical Security Controls
- Logical Security Controls
- Full Monitoring, Event Resolution, and Triggering
- Redundant Anti-Virus Protection
- Redundant System Backup

NaviSite's SAS 70 Type II Certified data centers meet the highest security standards for data and application integrity. SAS 70 Type II Certification is an internationally recognized auditing standard of the American Institute of Certified Public Accountants and is further assurance that NaviSite follows stringent controls and safeguards. With n+1 redundancy in all systems, NaviSite offers the strongest Service Level Agreements (SLAs) in the industry.

HIGHLY CONTROLLED SAS 70 ENVIRONMENT

Section 404 of the Sarbanes-Oxley Act of 2002 requires public companies to demonstrate and maintain effective corporate controls across a variety of business functions. Many companies are spending a significant amount of money to institute these controls and reorganize their business processes accordingly. To help our customers in this arena, NaviSite has achieved and maintains SAS 70 Type II Audit certification, providing independent assurance that NaviSite has demonstrated adherence to rigorous corporate controls in a variety of areas.

More importantly, with our SAS 70 Environment Upgrade, NaviSite extends the benefits of our SAS 70 certification to our customers, enabling them to use NaviSite's SAS 70 Type II report to meet their own compliance needs-potentially saving these organizations significant time and money on auditing fees.

By leveraging NaviSite's services through one of our SAS 70 Type II certified locations, you can be assured that NaviSite has met strict standards in the following areas:

- **Physical Security:** Physical access to the data center and other sensitive areas is restricted to appropriately authorized personnel, protected by a combination of physical security presence and biometric identification
- **Logical Authentication and Access:** Logical access to networks, programs, and data is restricted to appropriately authorized personnel
- **Security Monitoring:** System vulnerabilities are identified; unauthorized attempts to gain access to systems residing on NaviSite networks are detected and addressed immediately
- **Systems implementation:** Implementations of system software/hardware and application software are appropriately authorized, tested, approved, and documented
- **Systems Enhancements and Maintenance:** Changes to system software and hardware, as well as application software, are appropriately authorized, tested, approved, and documented
- **Problem Management:** System related problems are identified and resolved in a timely manner
- **System Backup:** Critical production programs and data are backed up regularly to redundant systems
- **Environmental Controls:** Anti-static tiles, controlled temperature and humidity





Not only will you have peace-of-mind from knowing your IT environment is managed under strict controls and well-defined processes, but you can also help your organization cost-effectively meet its own compliance requirements by leveraging our SAS 70 Type II report.

ADDITIONAL TECHNICAL BENEFITS

NaviSite SAS 70 data centers also conform to the security principles and guidelines established by the Cloud Security Alliance.

Specific security technologies and services, include:

- Network Intrusion Detection & Prevention
- Two-Factor Authentication
- Anti-Virus Systems
- Physical Security (Restricted Access,
- Log Aggregation and Correlation
- Automated Vulnerability Scans
- Third Party Penetration Testing
- File Integrity Services

Access NaviSite's complete portfolio of services under this certification umbrella – all NaviSite services delivered out of our SAS 70 environment are covered by the SAS 70 Type II certification.

For additional questions regarding NaviSite's approach to security, please access or request a copy of NaviSite's Managed Cloud Services security datasheet entitled "Multi-Prong Approach to Security".

www.navisite.com

NaviSite®

400 Minuteman Rd
Andover, MA 01810

www.navisite.com
877-485-9251

Copyright 2010 NaviSite
Part #DS-SAS7010-001